

Janusz Poliński: Passenger Information in Railways

Passenger information, necessary to plan an efficient and favourable journey is sent in visual, sound (verbal) or tactile form both on railway stations (infrastructure) and in transport stock (suprastructure) as well. Information intended for travelers is common on the entire network regardless the operator and kind of used traction means. Each information should involve many features including, inter alia, usefulness, complexity, clarity, availability, certainty, being up to date, reliability, accuracy and should be free of charge. More and more often, advanced information transmission means are used. However, they should not eliminate traditional messages.

Keywords: passenger information, railway station, visual message, sound message, tactile message