

Magdalena Garlikowska, Piotr Gondek: Situation of Passengers on the Polish Railway Stations in Terms of Safety Taking into Account Solutions for Persons with Disabilities

Every passenger perceives safety issues in a subjective way. Some are afraid of suspect persons hanging about near railway stations, while others fear frequent train delays or night and evening connections. The sources of fear of passengers using railway stations and personnel responsible for their safety have been examined. Activities undertaken in order to reduce these fears and increase safety at the stations in Poland have been described. Implemented solutions aiming at railway stations' adaptation for the persons' with disabilities needs have been presented.

Keywords: traveler, passenger, railway station, safety, persons with disabilities